

Welcome

to the Insurance Services United Family!

We are pleased to welcome Lewis Casualty customers to Insurance Services United! Our expertise is based on a well-trained, experienced and professional staff who will make your transition from Lewis Casualty a smooth one.

Through this transition period, we understand you may have some questions and have provided the following information for reference. If you have additional questions or concerns that we may not have addressed, please contact us via phone at 717-854-4043 or email Judd@InsuranceServicesUnited.com. Our team will be happy to assist you.

What is happening to the agents I have worked with at Lewis Casualty?

John Lewis will join the Insurance Services United team to help provide a seamless transition.

Are my policies the same as before?

Insurance Services United works with the same insurance companies that Lewis Casualty did, as well as some other companies. Your insurance providers and policy numbers will not change.

Will Insurance Services United have all my contact and policy information?

The Lewis Casualty customer management system will be merged into the Insurance Services United system on April 28, 2017 beginning at 5:00 pm.

What about my bill / premium payment?

If your invoice came from your insurance company, pay them directly as you have in the past using one of their payment methods. We recommend electronic funds transfer directly from a bank or credit union account. All customer service transactions, including payments, will be processed at our York location; however, more convenient payment options are available.

What are your business hours?

We are open Monday through Thursday from 8:30 am to 5:00 pm, and Fridays from 8:30 am to 4:00 pm.

How do I report a claim?

All Personal Lines claims (home, auto, boat, cycle), please call our office and ask for Laurie Leiphart. She will be your Insurance Services United claims representative. For all Commercial Lines claims (Business), please call our office and ask for Amy Greenplate. She will be your Insurance Services United claims representative.

Insurance Services United Services

Personal Insurance

Auto
Home & Rental
Recreational Vehicles
Flood
Umbrellas

Business Insurance

Property & General Liability
Commercial Auto
Workers' Compensation
Bed & Breakfast
Farm

Financial Services

Life Insurance
Group Health
Medicare Supplement
Long Term Care
Disability

We look forward to serving you!

Please contact us at any time regarding your policies or with any other questions we can answer for you.